

THE EVOLUTION OF HEALTH VALUE

UMIO SERVICE ECOSYSTEM PERSPECTIVE

THE HIGHER UP THE "VALUE EVOLUTION LADDER", THE GREATER ARE THE POSSIBILITIES FOR HEALTH ECOSYSTEM VALUE DESIGN, GROWTH, RENEWAL AND TRANSFORMATION

ADJACENT SOCIAL ECOSYSTEM VALUE

E.g., Housing, Food, Education, Built and Natural Environments, Transport Ecosystems, etc.

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- Social Returns
- Environmental Returns
- Economic Returns
- Reduction in Social Determinants of Ill-health
- Shifts in Dominant Logic

HEALTH SERVICE ECOSYSTEM VALUE

All Ecosystem Actors
Funders and Governors
Regulators

4

Ecosystem:

- Awareness
- Trust
- Sensing
- Learning
- Memory
- Flow
- Diversity
- Risk
- Viability
- Wellness
- Impact
- Sustainability
- Adaptive Capacity
- Total Cost

HEALTH SERVICE and ACTOR VALUE

Service Provider
Service Enabler

3

- Beneficiary Access
- Equity
- Equality
- Efficacy
- Relevance
- Risk
- Standards
- Safety
- Experience
- Reward
- Creative Redundancy
- Resilience
- Cost-Profit

HEALTH SERVICE BENEFICIARY ACTOR VALUE

Patients and Family
Population Groups

2

- Quality of Life
- Mental Health Status
- Self-Management Capability
- Sustainability of Health Status
- Personal and Social Functioning
- Personal and Family Experience
- Physical Health Status

CLINICAL FUNCTIONAL VALUE

Disease
Condition
Illness

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- Unit Cost Saving
- Efficiency
- Standards
- Clinical Outcomes
- Utilisation